



TRANSFORMING VEHICLES, PROPERTIES AND BUSINESSES

LEVEL UP MONTHLY DRAW FULL TERMS & CONDITIONS

Draw #001 – Complete Rear-Half Window Tint

Promoter: Level Up EXP Ltd

Address: Unit 5, Guardian Road Industrial Estate, Norwich, NR5 8PF

Promotion opens: 3 September 2026

Promotion closes: 8:00pm BST on 30 September 2026

Live draw: 7:00pm BST on 1 October 2026

1. The Promoter

The Level Up Monthly Draw is operated by **Level Up EXP Ltd** ("Level Up", "we", "us" or "the Promoter").

By entering Draw #001, entrants agree to these Terms & Conditions.

2. Eligibility

Draw #001 is open to **UK residents aged 18 or over** at the time of entry.

Level Up may request reasonable evidence of age, identity and eligibility before awarding the prize.

Employees, directors and persons directly involved in administering or conducting the draw are not eligible to enter.

Entries made using false information, multiple identities or other attempts to circumvent the entry limits may be removed.

3. Promotion Period

Entries open on **3 September 2026**.

Entries close at **8:00pm BST on 30 September 2026**.

Entries or payments received after the closing time will not be included in Draw #001.

The winner is scheduled to be selected live at approximately **7:00pm BST on 1 October 2026**.

4. Free Entry

Every eligible person may obtain **one standard FREE entry** without making a purchase.

To enter free of charge, the entrant must send the required Draw #001 entry message to Level Up EXP through either our official **Facebook Messenger or Instagram Direct Message** during the promotion period.

The required message will be stated on the Draw #001 promotional material.

Level Up will issue the entrant with a unique entry code, for example:

D001-FREE0001

No payment or purchase is required to obtain the standard free entry.

Only one standard free entry is permitted per eligible person, regardless of whether they contact Level Up through more than one social-media account or platform.

5. Additional Paid Entries

Eligible entrants may obtain up to **four additional entries** during Draw #001.

Additional entries cost **£5 each, including VAT where applicable**:

- 1 additional entry – £5**
- 2 additional entries – £10**
- 3 additional entries – £15**
- 4 additional entries – £20**

The maximum amount that may be paid for additional entries by one person during Draw #001 is **£20**.

Each successfully completed additional entry will receive its own unique entry code, for example:

D001-PAID0001

A person does **not** have to claim their free entry before obtaining additional paid entries.

6. Level Up Credit

For every £5 paid for an additional entry, the entrant will also receive **£5 Level Up Credit**.

For example:

- £5 paid = £5 Level Up Credit
- £10 paid = £10 Level Up Credit
- £15 paid = £15 Level Up Credit
- £20 paid = £20 Level Up Credit

Level Up Credit is provided regardless of whether the entrant wins Draw #001.

The maximum Level Up Credit obtainable through paid entries in Draw #001 is **£20 per person**.

Credit is valid for **90 days from the closing date of Draw #001**.

Credit may be redeemed against a qualifying Level Up service with a total transaction value of at least **£50 including VAT**.

Level Up Credit:

- cannot be exchanged for cash;
- has no cash surrender value;
- cannot be used to purchase entries into a future Level Up Monthly Draw;
- cannot be combined with Monthly Draw Credit obtained from another monthly draw;

- is non-transferable;
- cannot be sold or commercially traded; and
- does not generate cash or change if the value of the credit exceeds the amount otherwise payable.

Winning Draw #001 does **not** cause the winner to lose any Level Up Credit they have obtained.

7. Payment

Payments for additional entries must be made using a payment method authorised by Level Up EXP.

For Draw #001, payment may be facilitated using **Monzo Business bank transfer/Easy Bank Transfer**.

An entry is not considered a valid paid entry until Level Up has received and confirmed the corresponding payment.

The entrant is responsible for ensuring that the information supplied when entering and paying is accurate enough for Level Up to match the payment with the entrant.

Once payment has been confirmed, Level Up will allocate the appropriate number of unique paid entry codes.

8. Entry Codes

Every valid entry receives an individual entry code.

Codes may identify the route by which the entry was obtained, including:

D001-FREE#### – standard free entry

D001-PAID#### – additional paid entry

D001-BONUS#### – promotional bonus free entry

These labels are for administration and transparency only.

Every individual valid entry code represents one entry and has the same chance of being selected as every other individual valid entry code.

The prize-selection system will not give greater or lesser weight to an entry because it is labelled FREE, PAID or BONUS.

This equal treatment is particularly important under the Gambling Commission's guidance for mixed free/paid draws.

9. Bonus Free Entry

Level Up may make **one additional FREE bonus entry** available to all eligible entrants before Draw #001 closes.



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Details of how to claim the bonus entry, including any required code or message, will be published through Level Up EXP's official social-media channels.

No purchase will be required.

Both free-only entrants and entrants who have purchased additional entries will be eligible to claim the bonus entry.

Only **one bonus entry per eligible person** may be claimed.

A successful bonus entrant will receive a unique code such as:

D001-BONUS0001

The bonus entry must be claimed before the advertised deadline.

10. Maximum Entries

An eligible individual may therefore hold a maximum of:

1 standard free entry
+ 4 additional paid entries
+ 1 bonus free entry

for a maximum of **6 entries into Draw #001**.

A person who spends nothing may hold up to **2 entries** where both the standard free entry and bonus entry have been validly claimed.

11. Duplicate and Invalid Entries

Level Up reserves the right to remove entries reasonably believed to be duplicate, fraudulent, automated, obtained through false information or intended to circumvent the stated entry limits.

Using multiple Facebook/Instagram accounts, email addresses, payment methods or other identities does not increase the permitted entry limit.

Where reasonably required, Level Up may contact an entrant to verify their identity.

12. The Prize

One winner will receive:

A COMPLETE REAR-HALF AUTOMOTIVE WINDOW TINT

supplied and professionally installed by Level Up EXP.

The winner may choose from Level Up's available:

Limo • Medium • Light

automotive window tint film options.

Installation is included in the prize.

There is no additional installation charge for a normal eligible vehicle covered by these Terms.

13. What the Prize Covers

For a conventional eligible passenger vehicle, the rear-half tint will normally include:

- rear passenger-door windows;
- rear quarter glass where applicable; and
- rear windscreen/back screen.

The exact glass included will depend on the design and configuration of the winning vehicle.

Front side windows and the front windscreen are not included.

14. Eligible Vehicles

The prize is intended for conventional passenger vehicles including:

Cars, SUVs and passenger pickups.

A larger conventional passenger vehicle will not automatically attract a surcharge solely because of its size.

Specialist or unusual vehicles including, but not limited to, **minibuses, buses, coaches, stretched limousines and motorhomes** are excluded unless Level Up agrees otherwise in writing.

15. Factory Privacy Glass

Vehicles with factory privacy glass may still be eligible.

However, existing factory glass colour and light transmission can affect the final appearance of subsequently applied film.

Descriptions such as **Limo, Medium and Light** describe the film option and do not constitute a guarantee that every vehicle will achieve an identical visual appearance or final VLT.

Level Up will advise the winner regarding suitability before installation.

16. Existing Aftermarket Window Film

Removal of existing aftermarket window tint is not included in the prize.

If the winning vehicle already has aftermarket film that needs to be removed before the prize can be installed, the winner may:

arrange for the existing film to be removed separately before their appointment; or
nominate another eligible vehicle in accordance with these Terms.

Level Up is not required to remove existing aftermarket film as part of the prize.

17. Vehicle and Glass Condition

The vehicle must be reasonably suitable for safe and professional installation.

Level Up may decline to install film onto glass or a vehicle where there are reasonable concerns including damaged or cracked glass, contamination, defective or damaged demister elements, pre-existing film/adhesive contamination or another condition that may prevent satisfactory installation.

Where the winning vehicle is unsuitable, the winner will normally be given the opportunity to nominate another eligible vehicle within the applicable redemption period.

18. Prize Location and Travel

The prize will be installed at:

Level Up EXP Ltd
Unit 5
Guardian Road Industrial Estate
Norwich
NR5 8PF

The winner is responsible for getting the vehicle to and from Level Up EXP.

Travel, fuel, accommodation, recovery, vehicle transportation and other associated expenses are not included.

19. Prize Redemption

The winner must respond to Level Up within **7 days** of being contacted.

The prize should normally be booked and redeemed within **90 days of the Draw #001 closing date**.

Where Level Up cannot reasonably offer a suitable appointment within that period, the redemption period will be extended sufficiently to allow the prize to be provided.

20. Transfer of Prize

The winner may request to transfer the prize **once** to another person or eligible vehicle.

Any transfer must be agreed and recorded by Level Up before installation.

The prize cannot be commercially resold, advertised for resale or exchanged for money.

21. No Cash Alternative

There is **no automatic cash alternative** to the advertised prize.

The winner cannot require Level Up to provide the cash value of the tint instead of installation.

22. Winner Selection

Following closure of Draw #001, Level Up will prepare the final register of valid entry codes.

Every valid FREE, PAID and BONUS entry will be included in the **same selection pool**.

The winner will be selected using a **verifiably random process**.

Level Up will retain reasonable records demonstrating how the winning entry was selected.

This reflects CAP guidance that prize-draw winners should be selected randomly and that evidence should exist demonstrating the random selection.

23. Live Draw

Level Up intends to conduct and/or announce the Draw #001 selection live through its social-media channels at approximately **7:00pm on 1 October 2026**.

The public draw may display entry codes, including their FREE, PAID or BONUS identifiers.

Personal information such as entrants' email addresses, payment information and private contact details will not form part of the public draw list.

A technical failure, connection problem, platform outage or interruption to the live stream will not invalidate a properly conducted and recorded random selection.

If necessary, the draw may continue or be repeated in a manner that preserves the integrity and randomness of the selection.

24. Winner Verification

The selected entry is initially a **provisional winning entry**.

Level Up may verify that the entrant:

- meets the eligibility requirements;
- owns the selected entry code;
- has not exceeded the entry limits;
- supplied genuine information; and
- complied with these Terms.

If the provisional winner is ineligible, cannot be reasonably contacted within the stated claim period, declines the prize or is otherwise unable to claim it under these Terms, Level Up may conduct a redraw using the same random selection procedure.

25. Winner Announcement

Level Up will make reasonable attempts to contact the winner using the contact details associated with the winning entry.

Level Up may also announce the winning **entry code** publicly.

CAP rules ordinarily require promoters to publish or make available information indicating that a valid award took place, while giving entrants an opportunity to object to or reduce publication of their personal information.

Accordingly, Level Up may make available the winner's surname and county where required to demonstrate that a valid award took place, subject to applicable privacy rules.

Entrants may object to or request a reduction in the publication of their personal information by contacting Level Up.

Where disclosure is required to the Advertising Standards Authority or another competent authority, Level Up may still provide the necessary winner information to that authority.

26. Prize Availability

The advertised prize will proceed regardless of the number of paid entries received.

Level Up will not reduce the advertised prize simply because paid-entry volume is lower than anticipated.

If circumstances genuinely outside Level Up's reasonable control make the exact advertised prize impossible to provide, Level Up may provide a reasonable equivalent where permitted, but will not use this provision simply because the promotion generated fewer paid entries than expected.

27. Changes and Cancellation

Level Up will not change the closing date, entry mechanism, prize or other material conditions merely to improve the commercial performance of the promotion.

Material changes will only be made where reasonably necessary because of circumstances outside Level Up's control or where necessary to operate the promotion fairly or lawfully.

Any material change affecting entrants will be communicated as clearly as reasonably possible.

CAP guidance says promotional conditions should be accessible throughout the promotion and should only be changed in exceptional circumstances.

28. Social Media

The Level Up Monthly Draw is operated independently by Level Up EXP Ltd.

It is **not sponsored, endorsed, administered by or associated with Facebook, Instagram or Meta**.

Entrants provide their information to Level Up EXP Ltd, not to those platforms, except insofar as they use those platforms to communicate with Level Up.

29. Liability

Nothing in these Terms excludes or limits liability where it would be unlawful to do so.

Level Up will not be responsible for entries that cannot be completed because of circumstances reasonably outside its control, including platform outages, telecommunications failures or incorrect information supplied by the entrant.

This does not affect an entrant's statutory rights.

30. Governing Law

These Terms and Draw #001 are governed by the laws of **England and Wales**.

Any dispute will be subject to the jurisdiction of the courts of England and Wales, subject to any mandatory consumer rights that apply.